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This is regarding the Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991 – CG Docket No. 02-278. I am currently employed by Interactive Teleservices Corporation, at their headquarters located in Columbus, OH. We are a Teleservices company that sells many essential and valuable services, at a lower cost to consumers than would be available by other means.

Not only is my job beneficial to the community and economy in general, but it is also essential for me to keep, as I am supporting my family and would be detrimentally affected if these regulations put my job in jeopardy. Especially as my wife will not be working after June, I will be the sole breadwinner. In this economy, keeping my job is even more important.

These regulations will not only affect me but hundreds of thousands, if not millions, of others who work for Telemarketing companies selling essential, low cost services and goods. The economy as a whole would be affected, by forcing many Teleservices companies to close their doors, or at least lay off millions, to cut the costs necessary because of the added expenses, and reduced income that this policy would create.

The Federal Government would experience potentially Billions of Dollars in lost tax revenue that they currently receive from this industry. There are already company-specific do-not-call lists and policies in effect, which are currently accomplishing the objective of protecting consumers without unduly burdening the economy in general, and specifically the Teleservices industry by killing the jobs it creates. Consumers just need to know that the simple statement “Put me on your Do Not Call list” is effective in reducing the number of calls they receive.

It is a fact that the Teleservices industry employees a disproportionately large number of working mothers, minorities, and others who have limited employment opportunities. These are not just faceless, nameless people who “annoy you during dinnertime”, but real hard working people, like you and me, struggling to support their families, and stay off welfare.

Not only would the implementation of these policies and regulations add these at risk jobs to the burden of welfare, but they also decrease the availability of low cost goods and valuable services that are easily available over the phone.

Thank you for considering this side of the story, as I am sure many people are writing in to ask for this registry. Please remember that we already have do-not-call lists that are company-specific and that already protect the consumers.

Sincerely
Bruce Paulien